

Chief Executive: Peter Holt

## **Housing Board**

Date: Monday, 29th April, 2024

**Time:** 12.30 pm

Venue: Committee Room - Council Offices, London Road, Saffron Walden,

Essex CB11 4ER

Chair: Councillor A Coote

Members: Councillors S Barker, A Dean, G Driscoll, C Fiddy, R Freeman,

P Lees (Vice-Chair), C Martin, B Regan and M Tayler

**Tenant and Leaseholder Panel Representatives:** John Cotier (Chair) and Susan Ovel

## **AGENDA**

Apologies for Absence and Declarations of Interest	
To receive any apologies for absence and declarations of interest.	
Minutes of the Previous Meeting	4 - 7
To consider the minutes of the previous meeting.	
Procurement of Repairs and Maintenance Services - preferred operating model and general update	8 - 12
For consideration.	
Housing Ombudsman new statutory Complaints Handling Code self-assessment	13 - 106
For discussion.	
Update on recent complaints handling determination by the Housing Ombudsman	
	To receive any apologies for absence and declarations of interest.  Minutes of the Previous Meeting  To consider the minutes of the previous meeting.  Procurement of Repairs and Maintenance Services - preferred operating model and general update  For consideration.  Housing Ombudsman new statutory Complaints Handling Code self-assessment  For discussion.  Update on recent complaints handling determination by the

Verbal update to be provided.

## For information about this meeting please contact Democratic Services

Telephone: 01799 510410 /369 /548 Email: Committee@uttlesford.gov.uk

## General Enquiries

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